



Warranty & Policy info

New Product Warranty Info: All products offered by BlindPros are covered by a 5 year warranty for the original purchaser proceeding your manufacturer's warranty. The warranty protects against the following items: Warping, discoloration, manufacturer material defects and install issues. In the event of a warranty need, there will be no cost to the home owner for parts or labor and BlindPros will service the repair at your home/office whenever possible however a service call fee does apply. Basically, if the product falls apart on its own, we fix it for free...if a repair is caused by a soccer ball, dog, falling lamp, etc... it's repairable, but not free. This warranty does not cover miss use or customer abuse, and is not valid once a product has reached its operational life expectancy.

Blind Repair Warranty Info: All repairs are warrantied for one year from date of service. The warranty covers parts, labor and travel. If a repair is not completed as recommended (a shortcut was requested), then there will be no warranty. Warranty service is limited to the exact repair performed.

All sales are final. Time estimates are subject to manufacturer's ability and their accessibility to necessary materials and components. If the customer cannot provide access for installation or accommodate receiving of product, the full balance will become due after 14 days have passed from the time of our first attempt at contact for installation or delivery. Customer is responsible for their choices of product, style, color, controls, and control locations. The undersigned agrees to the above.

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Order and delivery: Due to the custom nature of the window covering production, all products are created uniquely to your order and we cannot return them during the production time or after. Please make sure you are confident in your choices, once you submit your deposit, there are no refunds or stopping of your order.

If at any time a manufacturer cant or wont delivery on a product or order in general or with in a resalable time frame we will make all attempts to swatch your order to a different manufacturer at cost and make all attempts to keep it within reason of a home owners remaining balance or not exceed more than an additional 30% of your remaining balance. The homeowner is responsible for any additional costs associated with the new product cost at a maximum of 30% of the remaining balance. Basically if in the rare occasion a manufacture fails to maintaining its operations, refuses or cant fulfill an order due to health, solvency, acts of god or other. Blindpros guaranties to work with the homeowner, in completing an order via different manufacturer at the lowest price available for a similar or comparable product and that the cost difference will not exceed a homeowners remaining balance by more then 30%, This means we will cover any additional product cost above that.

If an agreement is reached with the original manufacturer and a refund is provided the refund will be applied to any additional cost above that and the difference will be refunded back to the homeowner's payment method provided.

Please see your payment authorization form for more details, or request a copy of your authorization form if the order was not placed in person or the order was placed over the phone (if the order was not placed in person, payment agreement would have been communicated to you over your chosen form of communication for your agreement and understanding)

This warranty is subject to variation, alteration or change at any given time without notice
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